

<b>All Inclusive Privileges</b>	Upon your check-in, you can enjoy the following services free of charge between 10:00 and 00:00. All hot & cold, alcoholic & non-alcoholic drinks are included. After midnight, all Alcoholic drinks in bars are against charge. Alcoholic drinks are served only to adults 18 years old & over. The official Check-in time is 14:00, the Check-out time is 12:00 Am. (fresh juices, Turkish coffee against charge) <b>Please do not pay cash in our F&amp;B outlets but upon Checkout at the Reception.</b>
<b>"Sun" Main Restaurant</b>	For All-Inclusive: Breakfast 06:30 till 10:00 – buffet style Lunch 13:00 till 15:00 – buffet style Dinner 18:30 till 22:00 – buffet style
<b>"Star" Main Restaurant Opening 01.03.2024</b>	For All-Inclusive: Breakfast 06:30 till 10:00 – buffet style Lunch 13:00 till 15:00 – buffet style Dinner 18:30 till 22:00 – buffet style
<b>"Indian" Restaurant</b>	Serving A la Carte free of charge once per week based on minimum stay of 5 nights. Dinner 18:30 – 20:00 first seat (prior reservation is required) 20:30 –22:00 second seat (prior reservation is required) For reservation, Please contact the Reception or Guest Relation.
<b>"Chopsticks" Chinese Restaurant</b>	Serving A la Carte (some items subject to charge) once per week based on minimum stay of 5 nights. Dinner 18:30 – 20:00 first seat (prior reservation is required) 20:30 – 22:00 second seat (prior reservation is required) For reservation, Please contact the Reception or Guest Relation.
<b>"Chopsticks" Sushi &amp; Teppanyaki Restaurant</b>	Serving A la Carte (subject to charge). Dinner 18:30 – 20:00 first seat (prior reservation is required) 20:30 – 22:00 second seat (prior reservation is required) For reservation, Please contact the Reception or Guest Relation.
<b>"Luca Toni" Italian Restaurant Opening 01.03.2024</b>	Serving A la Carte free of charge once per week based on minimum stay of 5 nights. Dinner 18:30 – 20:00 first seat (prior reservation is required) 20:30 – 22:00 second seat (prior reservation is required) For reservation, Please contact the Reception or Guest Relation.
<b>"Beverly Hills" Healthy &amp; Vegetarians Restaurant Opening 01.03.2024</b>	Serving A la Carte free of charge. Breakfast Lunch Dinner
<b>"Sun" Lobby Bar</b>	24/7 All hot & cold drinks and alcoholic & non-alcoholic ( from 00:00 till 10:00 serving only non-alcohol drinks and soft drinks)
<b>"Sun" Pool Bar</b>	Beverages (cold & hot drinks, cocktails, alcoholic & non-alcoholic drinks)
<b>"Sand Beach" Beach Bar</b>	Beverages (cold & hot drinks, cocktails, alcoholic & non-alcoholic drinks) Lunch & Snacks from 12:30 till 15:00 & from 16.00 till 17.00
<b>"Aqua Park" Pool Bar</b>	Beverages (cold & hot drinks, cocktails, alcoholic & non-alcoholic drinks)
<b>Dress Code</b>	Smart casual is recommended; swim wear is not allowed in all the restaurants and lobby area.
<b>Guest Relation</b>	For any maintenance orders, special requests or assistance, please contact Reception ( 0 )
<b>Entertainment</b>	Daily animation program. Kids Mini Disco (20:00) and evening Show program (21:00) in the Amphitheater located next to the Aqua slides.
<b>Tennis courts</b>	Free of charge (floodlight against charge). For reservation please contact Reception ( 0 )
<b>Child Safety</b>	Children are responsibility of their parents/caretakers and must be accompanied by and be under parental guidance at all times.
<b>Kids Club</b>	Open Daily from 10:00 till 16:30 for children 4-12 years old.
<b>SPA</b>	Open daily from 09:00 till 19:00, for 16 and over years old, against extra charge.
<b>Fitness Center (Gym)</b>	Open from 07:00 till 19:00, free of charge. <b>It is not permitted to use Gym room without sport shoes.</b>

<b>Tenants</b>	The hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops etc.)
<b>Hairdresser</b>	Open daily from 09:00 till 19:00, upon reservation, against extra charge.
<b>Pools/Beach Aqua Park</b>	Available 6 pools (3 for adults / 3 for kids) – Activity Pool, Family Pools & Aqua Park Pools. Children must be supervised by an adult at all times. Aqua Park open daily from 10:30 till 12:30 and from 14:00 till 16:00. Please familiarize yourself with the pool, slides & beach information, rules on the board. <b>Please note:</b> <b>It is not allowed to reserve sunbeds at the pool and beach.</b> <b>It is not allowed to sunbath topless, please respect other guests staying in the hotel.</b>
<b>Minibar</b>	Against extra charge, please choose your preferred package from the list.
<b>Safe Box</b>	Digital Safe Box is available in the room, free of charge. Instruction to the Safe Box is provided. Kindly leave the Safe Box door open before you Check-out from the hotel. <b>Management of Amarina Hotels &amp; Resort accepts no responsibility for valuable items left outside the Safe Box or in an opened Safe Box.</b>
<b>Laundry</b>	Please use the laundry requisition and the laundry bag placed in your room. Service available against extra charge. Payment at the Reception upon Check-out. For assistance please contact Reception (0)
<b>Rooms Towel</b>	Hanging the towel on the rack means: "I'll use it again ", A towel on the floor means: "Please exchange " <b>Please don't use towels to remove make up, otherwise any damages will be charged to the guest.</b>
<b>Room Cleaning</b>	Times for room cleaning: daily from 09:00 till 17:00. Just mention for "Make Up" OR "Do Not Disturb". If you prefer a specific time for day time cleaning, please contact Reception (0)
<b>Breakfast &amp; Lunch Box</b>	Please order your Breakfast Box or Lunch Box (free of charge) <u>only for excursions</u> one day before, till 20:00. Lunch Boxes at Check-out day not available. For assistance please contact Reception (0)
<b>Limousine Service</b>	Available upon request at the desk located in the lobby, against extra charge.
<b>Doctor</b>	Doctor available 24h upon request, against extra charge. For assistance or emergency please contact Reception (0)
<b>Internet Service</b>	Free Wi-Fi Service Available at the Lobby Area.
<b>Wake-Up Call</b>	To arrange your wake up-call please contact Reception
<b>Food Allergy</b>	Special menu is available upon request, please contact guest relations, restaurant manager or kitchen chef for assistance.
<b>Payments</b>	You may choose to pay your bill either by cash or by credit card (Maestro, Visa Card, and MasterCard).
<b>Available upon request</b>	Adaptor, iron, toilet seat for kids, wheel chairs, baby stroller and prayer mat.
<b>Check-out Time</b>	Please let Reception know one day before departure the time we can collect your luggage. At departure day please bring back the room key card along with the towel card and all-inclusive bracelets to the Reception and settle your account for any extra pay. Please note: we do not accept coins. Please be aware, the room key card will automatically be invalid after 11:00 Am on the day of departure. If you would like to stay in the room after 11:00 Am, please contact Reception one day in advance (late Check-out is subject to availability, against extra charge). For more information please contact Reception
<b>Roof Top Regulations</b>	Please do not enter the roof top areas of the buildings. Any damage or accident will be at your own risk. The hotel management will not accept any responsibilities for claims of injury.
<b>Local Legislation</b>	The Health & Safety standards and regulations in Egypt may not be the same as in your country of residence.

**In case of emergency, please follow the fire exit map behind your room door.**

**Please, be advised that it is not recommended to bring food, drinks and water from outside the resort for Health & Safety reasons.**

**Please contact Reception or Guest Relation for any further information. HAVE A NICE STAY!**